



LIMITED WARRANTY

ONE YEAR LIMITED WARRANTY

Warranty claims are subject to the discretion of the original product manufacturer. This limited warranty applies only to products that are not subject to accident, misuse, neglect, flood, fire or other external causes, unauthorized use, or alterations or unauthorized repair. This limited warranty is not transferable to any subsequent purchaser or recipient of the Product.

The PondPlus+ PO2 Aeration System is warranted against defects in material and workmanship for a period of one year from the date of purchase. In no event shall Septic Solutions be liable for any consequential damages or any labor, material, freight or expense required replacing, correcting, or reinstalling the product. Septic Solutions' liability is limited to repair or replacement of the part.

The customer shall be responsible to contact Septic Solutions, Inc. at 217-925-5992 between the hours of 8:00 am to 4:30 pm Central Standard Time to receive Warranty Return Authorization. To receive Authorization, you will need to provide Septic Solutions, Inc. with proof of the original purchase. Please contact Septic Solutions, Inc. prior to returning any merchandise for warranty consideration.

SHIPPING COSTS

Customer assumes all costs in shipping to Septic Solutions, and Septic Solutions assume the cost in shipping replacement/repaired products under warranty back to the customer. All replacement/repaired products are shipped by the carrier and method of our choice unless otherwise requested. The cost of any shipping upgrade is to be paid by the customer prior to shipment. Additional shipping charges may apply for international customers located outside of the United States.

WARRANTY PROCEDURE

We suggest you contact our technical support team first at 217-925-5992 to determine whether the item is indeed defective before shipping. If the Product proves defective during the warranty period, and you follow the instructions that we will provide to you for returning the Product, we will, at our option, take one of the following actions: (1) replace the Product with either a new or a refurbished Product that is the same as or similar to the Product you purchased; (2) repair the Product using either new or refurbished parts.

For those products shipped backed to Septic Solutions, Inc. under this warranty policy and no defects are found in the product the customer will be responsible for the shipping costs to return the item back to them. For those products shipped back to Septic Solutions, Inc. under this warranty policy and the defects found are not covered by this warranty policy the customer will be responsible to notify Septic Solutions, Inc. within 14 days of being notified of the product not being covered that they wish to receive the product back. If no request to receive the product back is received, after 14 days the product will be discarded. The customer is responsible prepay Septic Solutions, Inc. via credit card any shipping charges to receive products back that are not covered by this warranty policy.

WARRANTY DISCLAIMER & LIMITATIONS OF LIABILITY TO ALL OUR CUSTOMERS

All warranties are void if the product has been improperly modified, applied, or installed, subjected to misuse or abuse. Except as stated herein, Septic Solutions, Inc. disclaims any warranties express or implied, including the warranty of merchantability or warranty of fitness for a specific purpose or non-infringement of intellectual property rights. Septic Solutions, Inc. also disclaims any Liability for claims arising out of product misuse, improper product selection, improper installation, product modification, misrepair or misapplication.

PRODUCT COMPLIANCE & SUITABILITY

Jurisdictions have varying laws, codes and regulations governing construction, installation, and/or use of products for a particular purpose. Certain products may not be available for sale in all areas. Septic Solutions, Inc. does not guarantee compliance or suitability of the products it sells with any laws, codes or regulations, nor does Septic Solutions, Inc. accept responsibility for construction, installation and/or use of a product. It is customer's responsibility to review the product application and all applicable laws, codes and regulations for each relevant jurisdiction to be sure that the construction, installation, and/or use involving the products are compliant.